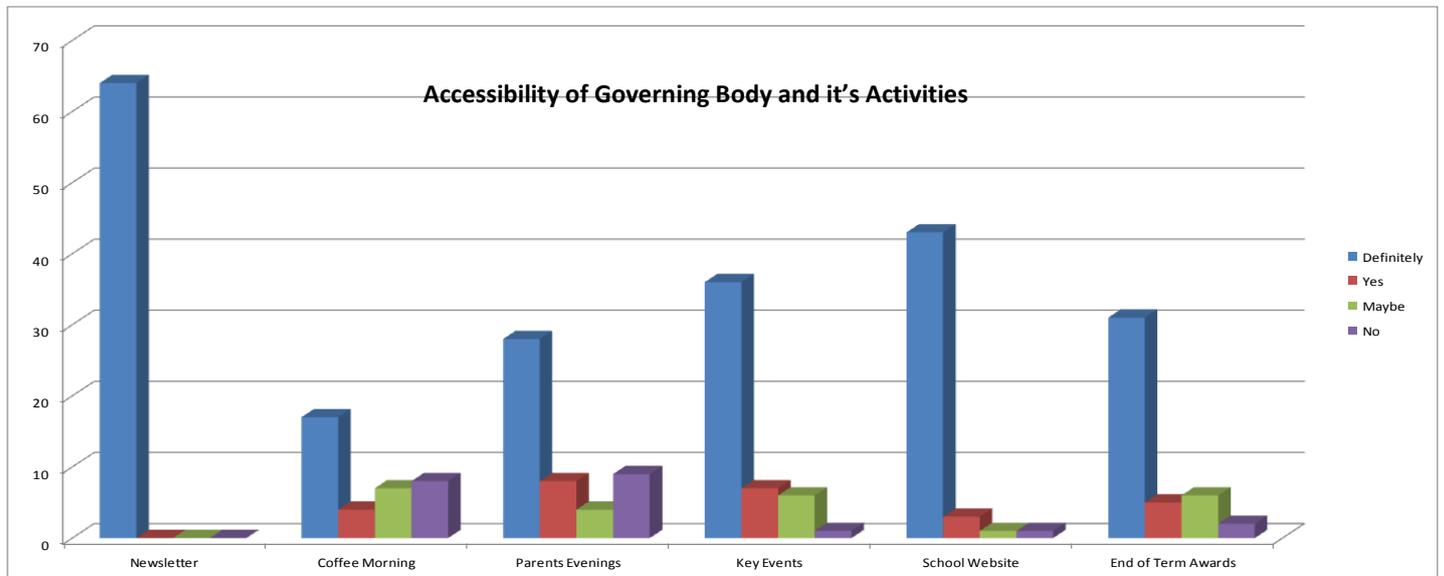


Parent Survey

GB Accessibility



At the recent IEP and Parents Evenings we surveyed your thoughts on the value you put on different activities that Governing Body currently does, or could do in the future to make it and it's activities more accessible to parents and carers.



What Are We Going To Do?

The results confirmed our plans for improving the lines of communication with the Parent body. We have appointed a Communications Governor to co-ordinate these activities.

The two key priorities are for a Newsletter and information about the Governing Body on the website.

A Newsletter will now be published termly, towards the end of each term. It will be emailed to parents/carers in the same way as other School Newsletters, or printed if you do not have access to email. The first one has been published, and is also available through the 'Newsletters' page on the school website.

A new School Website has been designed which has the information you requested about the Governing Body.

- Details on what the Governing Body does and how it does it
- List of the Governors showing the Committees they belong to, their role, responsibilities and school links
- Brief profile of each Governor identifying what they 'bring' to the Governing Body

We will continue to attend key events and present awards at the Awards Assemblies and so be available for an informal chat. We will trial having a Governor attend Parent Council Meetings to support our understanding of any issues or concerns that the Parent body may have.

We take on board the fact that not everyone is able to come into school during the working day. We will ensure that there is a Governor presence at all Parent Consultation Evenings to be available for an informal chat with the possibility of booking an appointment in advance, for those parents/carers who request it.

You Also Suggested Some Other Ways ...

1. Could we have Governor contact details, including email addresses?

It is not normal practise to release Governors' personal contact information and we do not feel it is appropriate. However we can see that Parents would like a 'Confidential' electronic method of contacting us. So, a specific Governor email address has been set up and is now operational.

Governors@littlehadham.herts.sch.uk

2. Could we have photos of Governors so we know who they are?

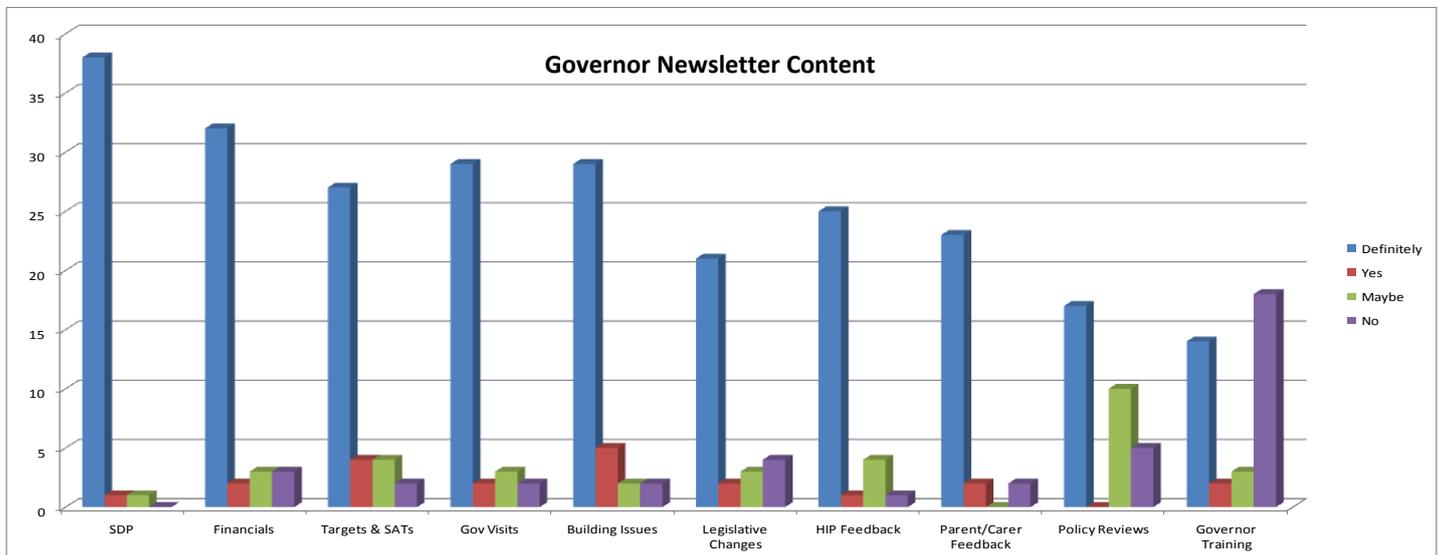
We are a camera shy bunch but agree that it would make it easier to 'spot' one of us when we are in school! These will be put on display, with names, within the school by the end of the Autumn Term.

3. Could we have a Governor to mediate between parent and Head when there are problems but before it gets to a complaint situation?

Our Complaints Policy does enable this. Whilst we can do this, we do need to review each situation on a case by case basis and must ensure that the Governing Body remains impartial.

You should be aware that it is the Headteacher who is responsible for the day to day management of the school not the Governing Body. As such there will be situations where the Governing Body has no remit eg. class allocation.

We also asked you specifically about content for our Newsletters. Generally all topics, apart from Governing Training were welcomed.



Our plan is that it will be a two page document covering one or more of these topics where appropriate that term.

We take on board that you do not want to be swamped with detail, but just want the highlights with direction to where to find the detail where appropriate. Similarly you want the highlights to relate to, and state how/where they impact on the pupils.